

# OPERATING SYSTEM TECHNOLOGIES

- 1 Microsoft Windows Operating Systems
- 2 Major Operating System Files
- 3 Using Command-Line Functions
- 4 Managing Disks, Directories, and Files
- 5 Operating System Utilities
- 6 Installing and Upgrading Operating Systems
- 7 Starting the System
- 8 Working with Devices, Applications, and Printers
- 9 Troubleshooting OS Startup Problems

**10 Common OS Operational Problems**

**11 Networking with Windows**

**12 Internet Concepts**

---